



Tried & Tested

JPen
MEDICAL

Specialists in healthcare
equipment testing and calibration

Trusted professionals

JPen Medical is the market leader in on-site testing and calibration of medical and healthcare equipment.

Our fully trained engineers operate throughout the UK coming to your place of work to test and calibrate your equipment on-site. This gives you the fastest and most cost effective method of maintaining the annual testing and calibration of your diagnostic equipment.

All of our graduate engineers are trained to the highest level and operate to ISO 9001 quality standards, ensuring consistent, reliable validation of your equipment.

JPen Medical is recognised as the UK's most thoroughly trained and professional testing and calibration company. Not only certified by the manufacturers (Omron, Seca, Lec, etc.), we are also accredited by the National Physical Laboratory working in accordance with UKWF guidelines, and certified by Eastwood Park to test and calibrate your equipment, using UKAS approved equipment.

“
I'm over the moon and you can quote me on that!
I'm delighted with the service and the engineer was
great, so patient. Medical Centre”

“
Your engineer was here this week to calibrate all our equipment.
He is a credit to your company and nothing was a problem for him,
he was very professional and he did not stop from the moment
he arrived till he left! Buckinghamshire”

**City &
Guilds**

NPL 
National Physical Laboratory

OMRON
Eastwood Park



Our services

On-Site Service

Our core service is the testing, calibration and maintenance of medical equipment operating throughout the UK - used by over 2,500 organisations including surgeries, hospitals, clinics, dentists and vets.

All you need do is tell us the day and time you would like our engineer to arrive. After that it is all down to us.

We will quietly and efficiently test your equipment, complete all paper work and produce test certificates, providing you with an audit trail and full documentation to demonstrate compliance.

Keeping track on portable equipment in a busy environment can be challenging.

JPen Medical can also, create an equipment register adding asset labels to each piece of equipment and recording its location - making resource planning and management a lot easier.

Decontamination Service

Under the new standard HTM 01-05, dental surgeries must ensure that all cleaning and sterilising equipment is tested four times a year and maintained to safeguard patients against cross-contamination.

Under this new standard an audit trail must be in place to demonstrate compliance and support the surgery should litigation arise.

Using JPen Medical for testing, calibration and maintenance of all your decontamination equipment will save you time and money. One visit, one engineer.

In addition, should a product fail and we are unable to repair on site, we offer for a limited number of products, a replacement unit free of charge should it take longer than 7 days to obtain the part.

“

There was no inconvenience at all! The engineer was very polite and so discreet that we didn't even know he was there at times! The service is very efficient and cost effective! **Surgery** ”

Express Service

JPen Express complements our on-site service.

Portable equipment is prone to get dropped or knocked. If, during the year you would like your equipment checked or re-calibrated simply post it through to us.

We will test and re-calibrate your equipment and return it to you. Our **within 2 working days** policy promises that it will be back in service before you've missed it.

Economic Repair Service

Testing and calibrating over 60,000 pieces of equipment every year, we are ideally suited to offer repair services.

As part of our standard testing and calibration, where possible, we will make simple repairs, free of charge, to ensure your products pass.

For more time consuming and involved repairs our Economic Repair Service, gives you the perfect balance between time and cost.

We will quickly assess the product faults, source the most cost effective route to repair and advise you of the cost, time and whether, in our opinion, it is worth fixing. Once you have confirmed you would like us to organise the repair we will carry this out in the same quick and efficient manner as the rest of our services.

“

There was no inconvenience at all! The engineer was very polite and so discreet that we didn't even know he was there at times! The service is very efficient and cost effective!

Surgery ”



Products tested

From blood pressure monitors to scales, vaccine fridges to syringe drivers, autoclaves to pumps, more healthcare professionals trust JPen Medical than any other company to keep their equipment accurately tested and calibrated.

Patient well-being, equipment life and management, insurance premiums and precise dosing all rely on accurate calibration. JPen Medical has the training and experience to handle the broadest range of equipment from the most comprehensive list of manufacturers.

GP Quality Scheme for GMS

The Practice has systems in place to ensure regular and appropriate inspection, calibration, maintenance and replacement of equipment including:

- A defined responsible person
- Clear recording
- Systematic pre-planned schedules
- Reporting of faults

As manager for Quality & Complaints, I would like to convey the Hospital's sincere thanks to your engineer who undertook the annual calibration of Hospital equipment. We have no hesitation in extending our sincere thanks for an excellent job, well executed. He is a credit to your organisation and we look forward to welcoming him back in the future. **Buckinghamshire**



Free Technical Helpline

Handling over 60,000 pieces per year we are experts with all problems and issues that may occur. We understand the importance of ensuring your medical equipment is working correctly.

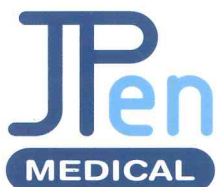
You can call our Technical Helpline to speak to one of our fully qualified engineers, who can help you with any problems you may have with your medical equipment. If the problems cannot be remedied over the telephone, you can use our Express Service to send your items to us for repair.

Call us now on

0845 602 8067

For more information or to book our services please,

Get in touch with us...



Specialists in healthcare equipment testing and calibration

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Equipment tested by a UKAS accredited company